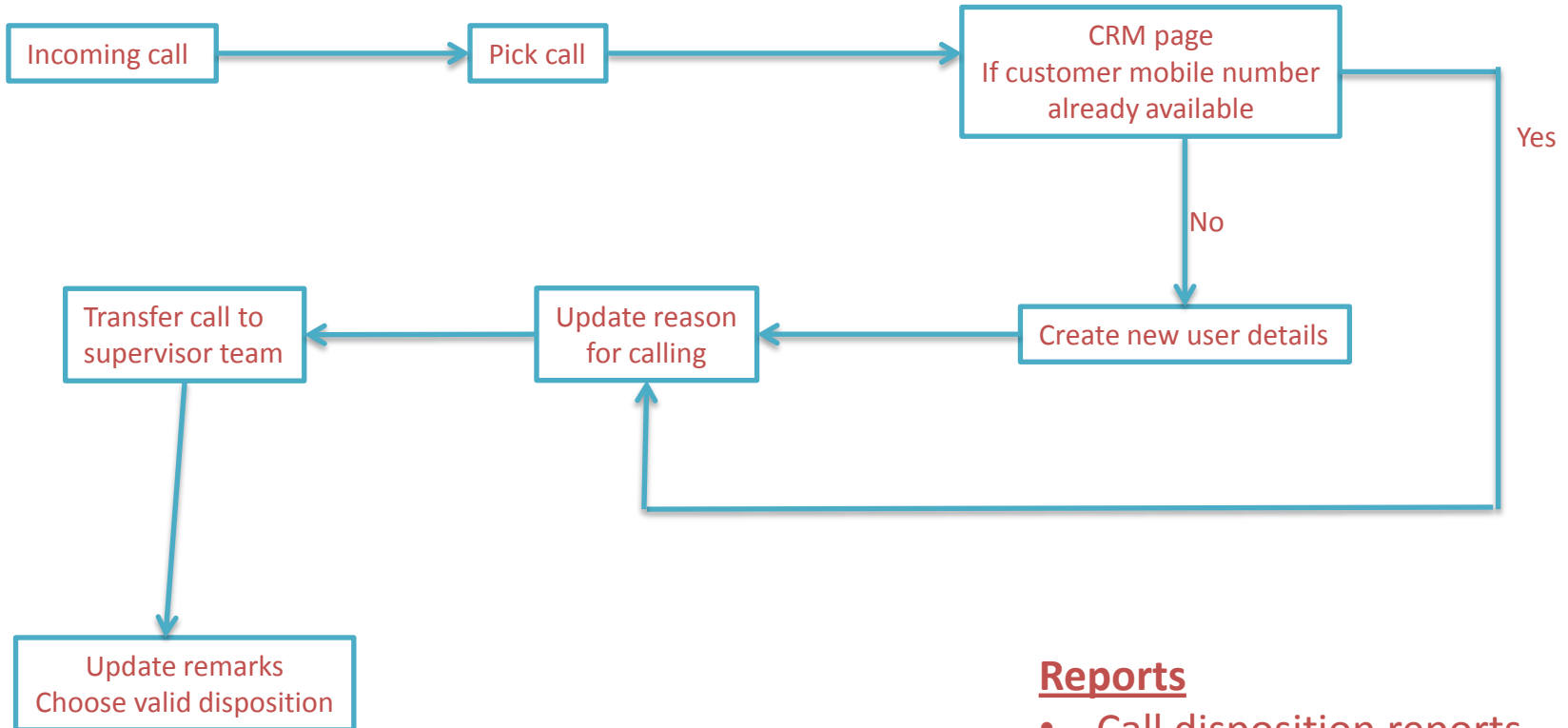


# CRM FLOW

## Inbound call flow



## Reports

- Call disposition reports
- Total call reports
- Category status report
- Login status report